

January 2024



The
Johnsons
way

Change today. Change the future.



JOHNSON
Service Group PLC

JOHNSON SERVICE GROUP PLC SUSTAINABILITY POLICY

At Johnson Service Group (JSG) we believe that embedding a best in class sustainability programme throughout our operations will help position us as a leader in responding to the challenges faced by the textile services industry and prove to be a differentiator for our customers.

We understand that our success as an organisation depends heavily on the skills within our Johnsons family and that whilst laundry processes are energy and water intensive we are improving our methods to start to reduce our impact. Our dense nationwide footprint and global supply chain mean that we can have a widespread and extensive positive impact on the environment and communities we work in.

We have developed The Johnsons Way strategy and programme to help us manage our sustainability agenda transparently. We are committed to the continual development and improvement of our own processes and practices to ensure we keep delivering ever better environmental stewardship, social equity and responsible business practices. However, we know we must also forge stronger collaborative relationships both upstream and downstream in our value chain, to challenge and support the sustainability goals and aspirations of our suppliers and our customers.

We believe that JSG is a force for good and:

- By reducing our natural resource consumption and completing the transition to a fully circular approach for our operations we will **protect and enhance our environment**
- By **taking care of our Johnsons family** and ensuring everyone feels that they belong we will deliver a first-class employee experience every day
- By continuing to **demonstrate our integrity** and commitment to responsible business practices we will position the organisation for future stability and growth
- By **further understanding the communities impacted by what we do**, we can form better collaborative partnerships to support them as they grow and develop

This statement shall be periodically reviewed and modified in line with changing legislation and practises and in accordance with JSG business objectives and applies to all personnel employed in the Johnson Service Group.

Peter Egan
Chief Executive Officer
Johnsons Service Group PLC

**BE RESPONSIBLE
DO THE RIGHT THING**

